

Bomb Threat Checklist	Be calm. Be courteous. Listen. Do not interrupt the caller. Notify security or the engineer while still on line if possible.
Exact Words of Caller	Date: Time:
Caller	Male [] Female [] Juvenile [] Approximate Age []
Voice	Loud [] Soft [] Deep [] Raspy [] High-pitched [] Other []
Speech	Fast [] Slow [] Distinct [] Slurred [] Stutter [] Distorted []
Accent	Local [] Foreign [] Nationality
Manner	Calm [] Angry [] Laughing [] Intoxicated [] Coherent [] Nervous [] Irrational [] Emotional []
Language	Excellent [] Fair [] Foul [] Good [] Poor []
Noises	Machines [] Music [] Trains [] Animals [] Planes [] Bedlam [] Quiet [] Mixed [] Street traffic [] Party noises []
	<i>Pretend to have difficulty hearing.</i> Try to keep the caller talking. If the caller seems agreeable to keep talking, ask questions:
	When is the bomb set to go off?
	Where is the bomb?
	What type of bomb is it?
	What does it look like?
	Why did you place it?
	What is your name?
	Did the caller sound familiar and/or familiar with the building?
	If so, why?

Notify your supervisor immediately. Talk to no one else.